Financial Analysis, Operational Review, and the Challenges for Café De Coral

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# **Table of Contents**

List of Figures	2
List of Tables	2
Executive Summary	3
1. Introduction	4
2. Financial Analysis	
2.1 Liquidity and Efficiency ratios	6
2.2 Profitability Ratios	9
2.3 Solvency Ratios	10
2.4 Bankruptcy Index	11
2.5 Stock Market Prospects	12
3. Corporate Governance	13
3.1 Internal Control and Risk Management	13
3.2 Evaluation of existing corporate governance policies	14
3.3 Assessment of the internal control system	15
3.4 Risk Management Analysis	17
4. Investment Appraisals	18
5.0 Annual Operational Plan Draft	20
6. Conclusion	22
Recommendations	23
References	25

# **List of Figures**

Figure 1: Café De Carol's Current ratio trend for the period 2021-2023	6
Figure 2: Quick ratio trend	7
Figure 3: Cash ratio trend	8
Figure 4: Gross Profit Margin Trend	9
Figure 5: Altman's Z-score Model	11

## **List of Tables**

9
12
18
19

#### **Executive Summary**

This paper presents a thorough examination of Café De Carol's financial health for three years, emphasizing both its strong points and areas of worry. Although the company has seen a constant increase in sales, concerning patterns in liquidity ratios have emerged, prompting inquiries into its financial viability. The decreasing profitability and problems in the company stock exchange further compound the concerns. The report puts forth suggestions to tackle these challenges, with a focus on improving liquidity using successful cash handling and implementing cost-efficient inventory control measures. Effective methods for enhancing profitability encompass the implementation of cautious cost management practices and the execution of focused marketing endeavors. The imperative of restoring investor confidence necessitates the implementation of transparent communication practices and the maintenance of consistent profitability. The essay acknowledges exemplary corporate governance processes and proposes potential areas for improvement, including internal auditing and risk administration. In conclusion, it is recommended to engage in meticulous strategic planning for the expansion of a brandnew dining establishment, emphasizing conducting thorough market research, exploring various funding alternatives, and implementing effective project management strategies. These proposals provide a comprehensive plan for Café De Carol to effectively address its financial issues and take advantage of its opportunities for expansion.

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#### 1. Introduction

In the contemporary and ever-evolving landscape of business, organizations are compelled to evaluate their fiscal performance, financial approaches, governance, and potential investments to inform and sustain competitiveness (Mazzucato, 2022). This research presents a thorough examination of 341HK Equity (CAFÉ DE CORAL), a notable entity operating within the quick-service restaurant sector (Cafe De Carol, 2023). In an effort to underscore the performance of this company, this report will critically examine multiple facets of Café De Coral's operations and strategies. The objective of this study is to present a comprehensive assessment of the company's performance during the previous three fiscal years, catering to various stakeholders such as shareholders, management, and potential investors. This analysis aims to discern significant trends and issues by conducting a comparative assessment of Café De Coral's performance against two industry peers, including 1314 HK Equity (Tsui Wah Holdings ) and 52 HK Equity (Fairwood), thereby facilitating meaningful benchmarking.

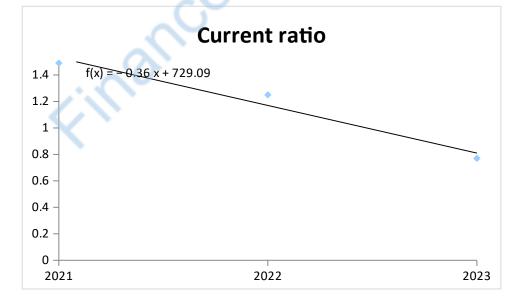
Similarly, we will explore the concept of corporate governance, evaluating the effectiveness of internal controls and risk management strategies and proposing potential areas for improvement. A critical analysis of the investment appraisal exercise was performed to assess the most advantageous funding options. This report also explores the principles of financial management and methods related to working capital, evaluating their influence on various financial ratios. A comprehensive annual operating plan for the upcoming 12-month period is subsequently developed, with a focus on identifying and prioritizing areas in need of enhancement, as well as outlining a strategic trajectory towards achieving financial stability and fostering expansion. The objective is to offer practical insights and suggestions that enable Café de Carol to effectively address obstacles, capitalize on favorable circumstances, and attain long-term prosperity within the quick service restaurant sector.

#### 2. Financial Analysis

In the previous three financial years, Café de Carol has shown significant growth in its revenue. The company's total revenue increased from about \$6.7 billion in 2021 to \$7.5 billion in 2022 and about \$8.0 billion in 2023. This indicates a consistent improvement in the performance of the company over the years. However, the following financial ratios are central in providing critical visualization of the company's performance.

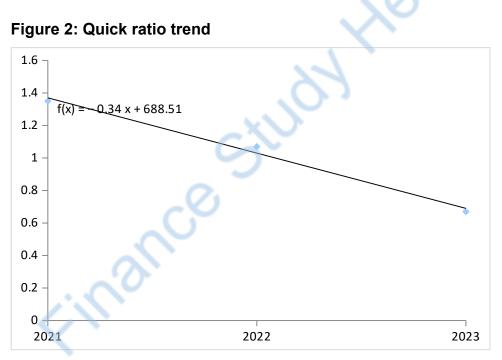
### 2.1 Liquidity and Efficiency ratios

Café de Carol had a current ratio of 1.49 in 2021, 1.25 in 2022, and 0.77 in 2023. In these three years, a consistent decrease in the current ratio is evident. This implies that Café de Carol had 1.49 times its liabilities in terms of assets and could meet its financial obligations in that year. However, as the year progressed, the company's ability to meet obligations dropped. In 2023, the company is unable to meet its financial obligations with ease as it has a current ratio of less than 1.00. According to Almeida (2021), the company will find it difficult to access credit as creditors consider this position as poor, and the company may not be able to repay the short-term obligations. The company has a negative trend in its current ratio, as shown in Figure 1. This trend appears to be dominant in the quick service restaurant industry as the company peers such as Tsui Wah had 0.77, 1.04, and 1.33 in the years 2021,2022 and 2023, respectively. Similarly, Fairwood also had 0.99, 0.98, and 0.97 in 2021,2022 and 2023 respectively. According to Vanaja and Mohan (2019), a company with a current ratio of about 2 is considered to be in a good position to meet its short-term obligations. Though the companies show a low current ratio, Tsui wah shows a consistent increase in its ratio every year in the period compared to Café de Carol, with a downward trend.



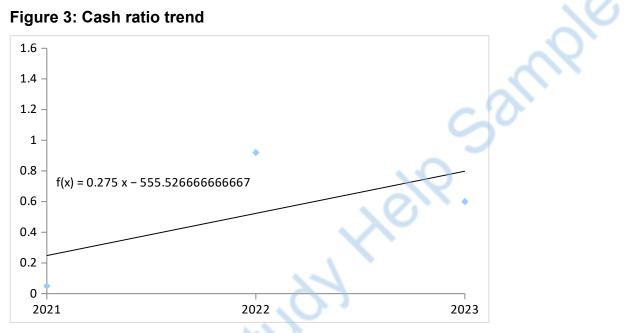
### Figure 1: Café De Carol's Current ratio trend for the period 2021-2023

The company has been losing its liquid assets that are able to satisfy the short-term obligations since its quick ratio has been growing downwards from 1.35 in 2021 to 1.07 in 2022 and 0.67 in 2023. The company shows a negative trend in its quick ratio in the period 2021-2023, as depicted in Figure 2. According to Sany and Yonatan (2023), a quick ratio of less than 1 is an indication of the company losing its ability to meet its short-term liability obligations. In contrast, the peer company Tsui Wah has an ever-increasing quick ratio in the three years: 0.67 in 2021,1.00 in 2022, and 1.30 in 2023. It means that companies like Tsui Wah may gain the trust of creditors owing to the fact that their ability to satisfy their short-term liability obligations is on an upward trend as compared to the Café De Carol and Fairewood. These two companies will be more reliant on their inventories if this trend of decreasing quick ratio continues.



Cash ratio is another consideration that is vital in visualizing a company's ability to pay off its short-term debt. According to Olayinka (2022), a cash ratio that is above 1.00 puts the company in a good position, while those below 1.00. Cafe de Carol's cash ratio has been below 1.00 since 2023, where it had0.05 in 2021, 0.92 in 2022, and 0.60 in 2023. The cash flow gives a positive trend, as shown in Figure 3. This implies that the company has limited cash and cash equivalents that it may use in paying off the short-term debt obligations, but it has been improving between 2021 and 2023, as shown by the positive

trend in Figure 3. It is imperative that this company consider how it can boost these critical ratios that are crucial in attracting creditors to support the company and improve its financial health. Table 1 shows the liquidity ratios for Café de Carol in the past three financial years.



Ratio	9	Year	
	2021	2022	2023
Current ratio	1.49	1.25	0.77
Quick ratio	1.35	1.07	0.67
Cash ratio	0.05	0.92	0.60

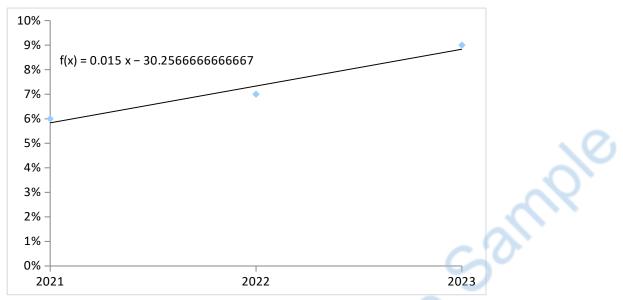
# Table 1: Liquidity ratios

# 2.2 Profitability Ratios

Cafe De Carol's gross profit margin was 6% in 2021,7% in 2022, and 9% in 2023. The company has realized a low-profit margin in the last three years. Sany and Yonatan (2023) posit that the company's financial health needs significant improvement to be able to attain good profit after the deductions of the overhead costs of operations in a financial year. In contrast, peer companies are realizing booming profit margins, indicating good financial health (Naim, 2022). For instance, Tsui Wah realized 70%,72%, and 73% gross profit

margins in 2021,2022 and 2023 respectively. However, the gross profit margin for Café De Carol company has a positive trend, just as that of Tsui Wah, as shown in Figure 4.

Figure 4: Gross Profit Margin Trend



On the other hand, Café De Carol realized a net profit margin of 4%,-1%, and 1% in 2021,2022 and 2023, respectively, indicating that the company is struggling to make any profit. According to Mike-Hana Fongang and Ahmadi (2020), low net profit discourages investors and scares potential investors, thus making it an urgent need to restrategize for better performance. In the contrary, one of its peers, Tsui Wah, is showing an increasing and high net profit margin, and when it fails, the profit margin increased subsequently as it scored -13% in 2021, 99% in 2022, and 7% in 2023. Ideally Café De Carol has been making a small profit in the three years and should consider ways of improving its performance to motivate investment in the company by potential investors who may be concerned about these worrying low profitability ratios.

# 2.3 Solvency Ratios

Café De Carol's equity ratio is still within the acceptable range of 1.5-2 or less. It realized 1.52,1.50, and 0.95 in 2021,2022, and 2023 respectively. This means that the company can still generate cash and satisfy its debt obligations. However, this ratio shows a negative trend, implying the company may realize a low debt-to-equity ratio in the future and be able to operate under minimal borrowing to sustain its operation. According to Irman and Purwati (2020), the debt to equity ratio less than 1 shows that the company is less dependent on debt to fulfill its debt obligations.

# 2.4 Bankruptcy Index

Every company often has high consideration for the bankruptcy status of their company to help in ruling out the possibility of failure. According Kovvali and Strine (2022), bankrupt companies struggle to survive in the competitive business world and reduce the interest of investors because few people would risk bearing the burden of a company that is overly in debt. Altman's Z-score Model is a crucial measure of determining this state, as shown in Figure 5.



Figure 5: Altman's Z-score Model

Adapted from CFI team (2023)

Café De Carol company had a z-score of 3.05 in 2021,2.66 in 2022, and 2.25 in 2023. Based on Altman's Z-score model, it was in the grey zone in 2021 and 2022. In 2023, the company began realizing a z-score slightly exceeding 3.0. Generally, Café De Carol is in a grey area, thus exhibiting a moderate likelihood of filing for bankruptcy. The company still has possibilities of signs of evading collapse since its score in 2023 showed a likelihood of entry into the safe zone (CFI team, 2023), in contrast to other companies. Tsui Wah company, on the other hand, has also been on the verge of collapsing since its score was below 1.8 in 2021 and 2020, showing that the company was in the distress zone. However, the company achieved a z-score of 1.85 in 2021 and is now in the grey zone. Fairwood, on the other hand, has been in the grey zone. Table 2 shows these dynamics.

Company	Z-score		
	2021	2022	2023
Café De	3.05	2.66	2.25
Carol			
Tsui Wah	0.81	1.05	1.85
Fairwood	2.47	2.44	2.32

### 2.5 Stock Market Prospects

In 2022, the company realized a negative Price-Earnings Ratio of -117.69, suggesting that the company got into significant losses. Following this scenario, the P/E ratio outcome demonstrates that the prices of the company's stock were trading below its earnings. According to Deacle *et al.* (2021), firms often realize a negative P/E ratio when they realize high net loss and when their profitability is declining, and that is evident with Café De Carol in the year 2021. Investors sometimes interpret this negative P/E ratio as a signal of financial distress. The peer companies, including Tsui Wah Company, also experienced the same fall by realizing significant losses in 2022, and this is depicted by a P/E ratio of -0.02. This outcome justifies Linardi's (2020) assertion that investors interpret negative P/E ratios as a sign of financial distress, and many may withdraw from the business.

Moreover, since the company sustained a negative score in the P/E ratio, the investors are likely alarmed, as this implies that it significantly reduces the company's ability to make profits and also to remain financially stable. However, the Café De Carol has been reporting positive P/E ratios of 36.61 and 54.78 in 2021 and 2023, respectively. This may give investors hope for the likelihood of good performance.

### 3. Corporate Governance

### 3.1 Internal Control and Risk Management

The risk management strategies of Café De Carol recently attracted examination as a result of specific financial metrics along with performance trends that have recently raised concerns. A noteworthy element of risk management pertains to the observed decrease in liquidity ratios within the previous three-year period, specifically in relation to the quick ratio and current ratio. The observed trend of declining ratios suggests potential difficulties for the corporation in fulfilling its immediate financial commitments (Tien, Anh, and Ngoc, 2019). The presence of liquidity risk may be ascribed to various variables, including suboptimal control over working capital, elevated levels of short-term debt, or challenges encountered in the process of transforming assets into cash. In order to tackle this matter, Café De Carol should adopt more efficient tactics for managing liquidity risk (Djebali and Zaghdoudi, 2020). These strategies may encompass enhancing inventory turnover, engaging in negotiations for advantageous credit conditions, or obtaining supplementary guarantees of credit to guarantee financial stability. The examined period has witnessed a consistent decrease in the firm's profitability parameters, including the net profit margin and gross profit margin. The observed decrease implies the presence of internal control challenges pertaining to the management of costs, strategies for pricing, or operational effectiveness (Gillan *et al.*2021). A persistent decline in profitability can potentially subject the company to financial vulnerabilities, as it may encounter difficulties in meeting operational expenditures and achieving consistent profitability (Nissim, 2021). Café De Carol should boost its internal management controls by vigilant monitoring and optimization of operational procedures, cost control measures, and the implementation of strategies aimed at improving profitability.

Moreover, the variability shown in the company's P/E ratios, which even includes negative values in the year 2022, gives rise to apprehensions regarding the company's potential in the stock market and the level of trust investors may have in it (Alencar, 2022). Negative price-to-earnings (P/E) ratios are frequently perceived as indicators of financial hardship, dissuading prospective investors (Statman, 2019). In order to effectively tackle this matter, the organization must prioritize the enhancement of its financial performance and provide transparent communication of a coherent strategy to its investors. The restoration of investor trust and mitigation of stock market-related risks can be facilitated by the effective communication of the company's recovery plan and long-term prospects.

Café De Carol should prioritize the improvement of its internal controls in order to strengthen its systems and procedures, thereby ensuring the maintenance of financial integrity and compliance (Klychova *et al.*, 2021). The observed decrease in liquidity ratios and profitability indicators implies a necessity for enhanced management of financial resources and operational effectiveness. The implementation of effective internal controls includes the regular monitoring of financial transactions, the performance of audits, and the assurance of conformity with financial reporting standards (Ghani *et al.*, 2019). In addition, it is recommended that the organization enhance its risk assessment protocols in order to aggressively detect and address potential threats, particularly in light of diminishing liquidity and profitability.

#### 3.2 Evaluation of existing corporate governance policies

The extant corporate governance practices of Café De Carol demonstrate various commendable attributes that foster responsible and professional corporate administration. The company's prioritization of stakeholder involvement and communication corresponds to accordance with current corporate governance norms, which aim to foster transparency and establish trust (Solikhah and Maulina, 2021). Café De Carol exhibits a strong dedication to comprehending and responding to the problems and demands of its varied

stakeholders by actively engaging shareholders, customers, employees, and the community as a whole in its choices and procedures. This strategic approach improves the level of responsibility. It cultivates favorable connections with individuals or groups who have an interest or concern in the company's activities, ultimately leading to the establishment and maintenance of the company's standing and enduring viability (Baker-Brunnbauer, 2020).

Furthermore, the internal control mechanisms and risk assessment methods implemented by Café De Carol are praiseworthy. The organization's proactive approach to identifying and addressing possible risks throughout its operations exemplifies a dedication to responsible risk management, adherence to business laws, and compliance with accounting and reporting guidelines (Schiereck and Bovina, 2023). This strategy exemplifies the organization's commitment to upholding its financial credibility and precision in its reporting, a crucial facet of conscientious corporate governance. The implementation of robust risk control and management practices plays a crucial role in enhancing the company's ability to withstand and overcome various obstacles, protecting its financial well-being, and preserving its reputation.

Furthermore, the governance structure of Café De Carol is enhanced by its board makeup, which is distinguished by a combination of diversity and experience. The inclusion of individuals with diverse professional skills on the board enhances the efficacy of its decision-making procedures and bolsters the board's ability to provide effective supervision. The presence of diverse members on the executive team not only facilitates a wider array of viewpoints but also corresponds to the changing demands of modern corporate governance. This shift in perspective acknowledges the significance of diversified boards in fostering innovation and generating sustainable value over the long term.

#### 3.3 Assessment of the internal control system

The internal control systems of Café De Carol exhibit a fusion of industry-specific strategies customized for the quick service restaurant sector, together with the incorporation of established best practices observed in real-world scenarios (Drucker *et al.*, 2019). These systems involve multiple facets of the company's operations, including financial management and risk reduction. Café De Carol adopts the utilization of POS (point-of-sale) systems plus electronic transaction processing (Cafe De Carol, 2023). These technologies provide the real-time monitoring and tracking of sales transactions, hence mitigating the potential risks associated with cash mishandling or fraudulent

activities at the restaurant level. This technique improves the precision of revenue documentation and reduces the likelihood of cash inconsistencies.

The incorporation of inventory administration software is a crucial aspect of the company's operational framework (Ibrahim Kure and Islam, 2019). Café De Carol employs sophisticated software systems to monitor and manage the state of its inventory, track component consumption, and facilitate supplier order placements. This practice not only facilitates effective management of the supply chain but also contributes to cost control through the reduction of food wastage and spoiling (Martin-Rios *et al.*, 2020). Through the implementation of constant inventory monitoring, the organization is able to employ data-driven methodologies in order to make informed decisions that effectively maximize stock levels and mitigate the potential risks associated with inventory shrinkage.

Additionally, Café De Carol prioritizes personnel learning and growth as a vital internal control mechanism. Training is provided to staff members in order to ensure their understanding and adherence to food handling protocols, expectations of customer service, and conformity to regulations regarding safety and health. On-going training and inspections are implemented as a means of ensuring staff compliance with defined protocols and the provision of service of exceptional quality (Cafe De Carol, 2023). The use of this practical approach not only serves to improve the overall satisfaction of customers but also serves to mitigate potential compliance concerns and safeguard the image of the organization. Café De Carol's utilization of software for finances for reporting and accounting is consistent with prevailing norms within the industry. The aforementioned technology facilitates the optimization of financial operations, the automation of reconciliation procedures, and the provision of immediate financial reporting capabilities. By utilizing financial software, the organization may effectively monitor and record financial activities, ensure adherence to budgetary constraints, and rapidly detect any inconsistencies or irregularities.

Although Café De Carol showcases various internal control procedures that are applicable in real-world scenarios, there remains potential for ongoing enhancement. Conducting frequent internal audits and evaluations of these procedures can facilitate the identification of potential vulnerabilities or areas seeking improvement. The organization may also consider leveraging sophisticated data analytics and machine learning technologies to enhance its internal control mechanisms, facilitating the early detection and mitigation of risks in a dynamic and rapidly changing business environment.

#### 3.4 Risk Management Analysis

Café De Carol encounters various significant dangers that necessitate meticulous management and mitigation measures to safeguard the sustained prosperity of the organization. A notable concern is the persistent instability observed within the beverage and food manufacturing industry, encompassing the unpredictable oscillations in the rates of commodities and the potential interruptions in the supply chain. Various factors can exert influence on the cost framework or profitability of an organization, hence requiring the implementation of efficient risk management methods. These strategies may include supplier diversity, the establishment of long-term contracts for purchases, and the adoption of hedging mechanisms to mitigate the impact of price changes. Moreover, the fast-service restaurant industry is characterized by intense competition, driven by evolving consumer demands and trends. In order to maintain its market position and competitiveness, Café De Carol must consistently engage in innovation and adaptation of its food selection options and service methods, thereby minimizing the potential of market share erosion.

Furthermore, the adherence to regulatory requirements and the maintenance of food safety standards are of utmost importance, as any deficiencies in these domains may result in potential legal liabilities and damage to one's reputation. To mitigate such risks, the organization should allocate resources toward the implementation of comprehensive compliance programs, personnel training initiatives, and quality control procedures. In addition, the financial performance of the organization, as evidenced by the decreasing profitability and liquidity ratios, presents a potential threat to its financial health and capacity to fulfill immediate financial commitments. In order to mitigate these financial risks, it is imperative to implement efficient utilization of working capital, stringent control over expenses, and strategic pricing strategies.

#### 4. Investment Appraisals

Café De Carol's large investments will be examined in the context of an scenario involving the establishment of a brand-new dining outlet. Considering the robust brand recognition and promising growth trajectory of the organization, the strategic decision to extend its geographical reach appears to be a feasible course of action. The proposed project involves the establishment of a fresh restaurant, requiring an initial investment equivalent to 5% of the previous fiscal year's total yearly sales income. This equivalent expected cash is \$131,866.32. Multiple justifications underpin this hypothesis. Table 3 shows that the payback time for this investment is 4 years. This projection reveals that the initial investment will be recovered closer to the end of the financial period that this project

is anticipated to run while its success is still monitored. This projection is an indication of low-risk perception as recovering the initial investment before the end of the project period is a good demonstration that the project will realize a break-even scenario before the end of the 5 years.

	Cash	Undiscoun	PV of	Discounted
Yea	Flows	ted Balance	Cash Flow	Balance
а				0
0	(\$401,202)	(\$401,202)	(\$401,202)	(\$401,202)
1	\$50,000	-\$351,20	\$47,619.05	-\$353,582.95
2	\$80,000	-\$271,202	\$80,000	-\$273,582.95
3	\$120,000	-\$151,202	\$120,000	-\$153,582.95
4	\$150,000	-\$1,202	\$150,000	-\$3,582.95
5	\$180,000	\$178,798	\$180,000	\$176,417.05
	1		Net interest rate	5%

 Table 3: Calculation of the New Restaurant Outlet Payback

This new project is likely to spur growth if the opening procedure is better managed to attract significant customers. The pursuit of market expansion through the establishment of new sites is a prevalent strategic approach adopted by quick-service restaurants (Wallace, 2022). This tactic enables such chains to access previously unexplored markets and augment their overall market presence. This strategy is in accordance with the business's expansion objectives and has the potential to enhance its competitive edge.

Opening a new restaurant would aid the company in high revenue generation. This is shown by the significant Internal Rate of Return (IRR) of 11%. Table 4 illustrates the generation of IRR annually to the point of realizing initial investment and up to the end of the project period. The establishment of a novel restaurant is anticipated to yield supplementary sources of income, bolstering the general fiscal well-being of the organization. Based on the presumed magnitude of the investment, the prospective gains from this endeavor have the potential to be substantial. According to Probst *et al.* (2021), a positive IRR is an indication that the cash flow of the project will produce returns that are above the capital cost, thus leveraging financial viability. The 87.97% average accounting rate of return (ARR) realized for this project is a good indicator that the company will generate a significant profit from the project relative to its average investment (Lika and

Liharman, 2020). Similarly, the positive Net present value (NPV) amounting to \$87,080 shows that the present value supersedes the initial investment by this significant figure. The project will be a success, and there is a high probability of success.

Year	Cash Flow	Cumulativ	Present
		e Cash InFlow	Value
0	(\$401,202)	(\$401,202)	(\$401,202)
1	\$50,000	\$50,000	\$47,619
2	\$80,000	\$130,000	\$72,562
3	\$120,000	\$130,000	\$103,661
4	\$150,000	\$280,000	\$123,405
5	\$180,000	\$460,000	\$141,035
ARR	87.97%		2
IRR	11%	VO.	
NPV	\$87,080		

Table 4: NPV, IRR, and ARR of the project

Moreover, opening new outlets will inform economies of scale. As Café De Carol expands its network, it stands to gain advantages from efficiencies in various aspects such as acquisition, marketing, and efficiency in operations. This phenomenon has the potential to result in reduced expenses and increased financial gains. In addition, the utilization of the already-established recognition of the brand and consumer loyalty is a significant advantage (Davis, 2018). This can provide the newly opened restaurant with an advantage in terms of building its brand and generating a customer base.

In the context of accounting, Café De Carol is faced with the task of securing extra funds corresponding to 3% of its total assets. In light of this requirement, the company has various fundraising alternatives to evaluate. The available alternatives encompass loans, equity backing, internal funding, selling assets, and blended financing (Smith, 2021). When deciding on possibilities for financing, it is important to take into account many elements, which include the cost of finances, the level of credit risk tolerance, or the potential influence on critical working capital characteristics, including current assets (Brown, 2019).

### 5.0 Annual Operational Plan Draft

Developing a detailed quarterly operating strategy for Café De Carol necessitates resolving the financial concerns and obstacles described in the preceding sections. The proposed plan should adopt a prioritization strategy for resolving important areas of concern, effectively allocate finances, and set a well-defined deadline for resolving each identified concern issue (Hitt et al., 2019).

#### Quarter 1

The primary objective of the initial quarter is supposed to be to address the urgent liquidity & efficiency issues encountered by Café De Carol. The primary focus will be on enhancing the quick ratio, cash ratio, and current ratio, all of which have demonstrated a downward trajectory. The strategies to be employed encompass negotiating improved loan conditions with suppliers, improving the amount of inventory, and establishing more effective cash management methods. The primary objective of these endeavors is to augment the company's immediate financial viability.

#### Quarter 2

In this quarter, there will be a shift in focus towards enhancing profitability. The gross profit margin of Café De Carol has exhibited a lower performance compared to its counterparts within the industry. In order to tackle this issue, the organization will prioritize cost management strategies, optimize the menu offerings, and implement marketing initiatives targeted at enhancing consumer footfall and average transaction amounts. Enhancing profitability is crucial for attracting potential investors and enhancing the overall financial well-being of the organization.

### Quarter 3

In the upcoming quarter, the focus will be on assessing solvency ratios, with particular attention given to the debt-to-equity ratio and the bankruptcy index. While the current debt-to-equity ratio falls within a satisfactory range, the downward trajectory of this ratio raises apprehensions over the potential limitations on future borrowing capacity. During the current fiscal period, Café De Carol intends to examine potential avenues for long-term financing and assess the viability of restructuring its debt in order to establish a favorable equilibrium between debt and equity. The ongoing utilization of Altman's Z-score research will serve to track the company's susceptibility to bankruptcy and offer valuable insights pertaining to requisite adjustments.

### Quarter 4

The concluding quarter of the yearly plan will focus on the examination of market price prospects, specifically emphasizing the Price-Earnings ratio. Café De Carol

endeavors to maintain its favorable price-to-earnings (P/E) ratio, which serves as an indicator of enhanced investor trust. This quarter will encompass activities related to interacting with investors, ensuring openness in accounting records, and exhibiting sustained profitability. The enhancement of stock market chances has the potential to facilitate greater opportunities for accessing financial markets, hence enabling future growth and diversification endeavors.

### 6. Conclusion

In summary, the financial evaluation of Café De Carol reveals a diverse range of performance outcomes throughout the preceding three-year period. The company has exhibited a steady pattern of increasing its total revenue, indicating its capacity to make profits and increase its market share. Nevertheless, upon conducting a more thorough analysis of liquidity and efficiency ratios, worrisome patterns emerge. The observed downward trend in both the quick and current ratios between 2021 and 2023 raises concerns as it suggests a decreasing capacity to fulfill immediate financial commitments. The decline in liquidity ratios presents potential difficulties in obtaining financing and raises concerns over the financial viability of the organization. In order to address this issue, Café De Carol should emphasize implementing effective financing and inventory management practices to enhance the liquidity of its business.

Furthermore, the analysis of profitability ratios raises additional areas of concern. The company has regularly exhibited lower total and net profit margins when compared to its industry peers, indicating difficulties in cost management and performance optimization. The lack of profitability not only serves as a deterrent from prospective investors but also imposes constraints on the allocation of capital for future expansion and innovation. Hence, Café De Carol must develop comprehensive strategies aimed at controlling costs, optimizing the menu, and implementing focused marketing campaigns in order to enhance its profitability. Café De Carol demonstrates outstanding standards in the field of corporate governance, encompassing stakeholder participation, internal controls, and a board membership characterized by diversity.

Nevertheless, it is imperative to prioritize ongoing enhancements, namely in the realm of bolstering internal controls and strengthening risk management methods. The implementation of routine internal audits and the integration of sophisticated technologies can enhance the robustness of the company's governance architecture. In relation to the proposed investment in a novel restaurant establishment, there exist notable prospects to use the company's brand recognition and potential for expansion. The pursuit of global

expansion has the potential to generate additional sources of revenue and achieve economies of scale, hence increasing the profitability of the company. Nevertheless, it is crucial to engage in a thorough evaluation of various financing alternatives in order to facilitate this development initiative properly.

# Recommendations

# i) Improve Liquidity management

In order to mitigate the decreasing liquidity and efficiency ratios, it is recommended that Café De Carol adopt strategic financial management methods. This encompasses the enhancement of cash flow, including the implementation of effective collecting and invoicing procedures, the negotiation of advantageous credit conditions with vendors, and the diligent monitoring of inventory turnover to minimize surplus stock. Conducting periodic financial evaluations can facilitate the early detection of liquidity constraints, enabling the organization to implement appropriate remedial measures promptly. In addition, it is important to consider the exploration of various avenues for diversifying financing sources and establishing a dependable credit limit as a means of safeguarding against potential financial difficulties.

# ii) Boosting Profitability

In order to enhance profitability, the company should prioritize the implementation of strategies aimed at cost control and revenue development. The implementation of cost-reduction strategies while maintaining high quality is of utmost importance. This may entail the process of renegotiating contracts with suppliers, optimizing operational procedures, and implementing energy-efficient strategies. Concurrently, it is recommended that the corporation allocate resources towards focused marketing efforts and menu improvements in order to acquire and maintain a loyal consumer base effectively. The implementation of consistent financial evaluations is crucial in informing decision-making processes, as it allows the organization to identify and resolve problems that cause underachievement rapidly. Moreover, the exploration of collaborations or affiliations within the sector has the potential to create novel avenues for generating revenue alongside possibilities for reducing costs.

# iii) Rebuilding Investor Trust

In order to restore investor confidence and enhance the prospects of the stock market, Café De Carol ought to emphasize the implementation of open and consistent communication procedures with its shareholders. This encompasses periodic updates regarding financial performance, strategic efforts, and prospective developments. It is imperative to present a well-defined and implementable strategy for enhancing both profitability and liquidity. In addition, it is imperative to prioritize continuous profitability and steer clear of negative price-to-earnings (P/E) ratios as a means of indicating financial soundness. One effective strategy for attracting investment is to engage with possible investors plus accounting professionals actively, therefore demonstrating the company's capacity for growth and its unwavering dedication to surmounting obstacles.

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